

Circles Switch

Circles Switch is a promotion that allows individuals to avail Circles.Life services free for a trial period (“Trial Users”) before porting in from any Mobile Service Operator Provider In Singapore excluding Circles.Life “(Donor Operator”).

The promotion is offered to all who order and check out at Circles.Life website between 14:00:00 on 16 October 2017 and 23:30:30 on 31 December 2017 (Singapore Standard Time) (“Trial Period”) and can be availed by Customers providing an active postpaid number to port in to Circles.Life at the end of the Trial Period. At the end of the Trial Period and when port in is successful, the Circles Switch plan will automatically change into the Circles.Life base plan with a monthly fee of \$28.

By participating in this promotion, the Customer acknowledges to have read, understood and to be legally bound by these terms and conditions.

Eligibility

To be an eligible for Circles Switch, Trial Users must

1. Provide a number that is under an active postpaid plan with a Donor Operator;
2. Be the owner of the number provided;
3. Agree to port the postpaid number at the end of the Trial Period;
4. Validate number through SMS OTP;
5. Ensure that the number is active and not suspended during the period of trial and at the time of port in at the end of the trial;
6. Use a valid credit card issued by a bank in Singapore to check out.

Subscription

Under Circles Switch, Trial Users may request a Free Trial SIM card valid until 31 December 2017. Trial Users will be assigned a temporary Circles.Life number with a pre-selected trial plan consisting of 20GB of data, 100 mins of talk time and 20 SMS (“Trial Plan”).

Circles Switch Users will be exempted for SIM Registration and SIM Delivery charges.

Usage

Circles Switch Users are entitled to the usage of the Trial Plan free of charge and is limited to the data and talk time allocated in the Plan. However, Users will be unable to avail the additional services of Circles.Life, such as International Direct Dialing (IDD), Roaming, Boost, AutoBoost and/or Pay as you go services, until the port in is successful at the end of the Trial Period.

Unlimited WhatsApp feature is not part of Circles Switch. Trial Users may not have access to Unlimited WhatsApp.

Trial Users cannot use or purchase mobile telephony services beyond the allocated data, talk time or SMS until they are using Circles Switch.

If allocated talk time is fully consumed, the Trial Users may not be able to receive any calls. If allocated data is fully consumed, the Trial Users may not be able to use WhatsApp on the Trial Plan.

Port In

At the end of the Trial Period, port in will be initiated automatically and once successful, the temporary number will be replaced by the User's postpaid number from the Donor Operator, effectively commencing the Trial User's subscription to Circles Base Plan for which they will be charged a monthly fee of \$28.

Port in schedule will be communicated to Users after 31 December 2017.

Trial User may also choose to port in anytime before the end of the Trial Period through the Circles.Life App.

All Users requesting to port in between 16 October 2017 and 14 December 2017 (Singapore Standard Time), will be awarded 20 GB for \$20 Data Plus option free of charge ("20/20") for three (3) bill cycles. Trial Users may request early port in to avail the 20/20 reward. Users who are awarded 20/20 free will be subscribed to paid 20GB for \$20 Plus by default after the free 20/20 period.

Limitations

Circles.Life does not bear any responsibility for any termination charges incurred by the Trail User from the Donor Operator. The User is fully liable to check for and compensate said charges.

Any cancellation or failure of a port-in request will result in immediate suspension of account and subsequent termination in two (2) weeks from the date of cancellation, unless a successful port-in is reattempted during the two weeks.

Circles Switch cannot be used in conjunction with any other offer or promo codes from Circles.Life.

Trial Users of Circles Switch are subject Circles.Life's Fair Usage Policy.

The release and availability of Circles Switch Trail SIM cards is entirely at the discretion of Circles.Life.